



The Craylands School

Intimate Care policy



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Date agreed and ratified by Governing body: 8/2/2024

Date of next full review: February 2025



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Introduction

The purpose of this policy is:

- To safeguard the rights and promote the best interests of the children.
- To ensure children are treated with sensitivity and respect, and in such a way that their experience of intimate care is a positive one.
- To safeguard adults required to operate in sensitive situations.
- To raise awareness and provide a clear procedure for intimate care.
- To inform parents/carers in how intimate care is administered.
- To ensure parents/carers are consulted in the intimate care of their children.

Principles

It is essential that every child is treated as an individual and that care is given as gently and as sensitively as possible. As far as possible, the child should be allowed to exercise choice and should be encouraged to have a positive image of his/her own body. It is important for staff to bear in mind how they would feel in the child's position.

Given the right approach, intimate care can provide opportunities to teach children about the value of their own bodies, to develop their safety skills and to enhance their self-esteem. Parents and staff should be aware that matters concerning intimate care will be dealt with confidentially and sensitively and that the young person's right to privacy and dignity is maintained at all times.

Definition

Intimate care is one of the following:

- Supporting a pupil with dressing/undressing.
- Providing comfort or support for a distressed pupil.
- Assisting a pupil requiring medical care, who is not able to carry this out unaided.
- Cleaning a pupil who has soiled him/herself, has vomited or feels unwell.

Supporting Dressing/Undressing

Sometimes it will be necessary for staff to aid a child in getting dressed or undressed particularly in the Reception year. Staff will always encourage children to attempt undressing and dressing unaided.



The Craylands School

Intimate Care policy

Providing Comfort or Support

Children may seek physical comfort from staff (particularly children in Reception).

Where children require physical support, staff need to be aware that physical contact must be kept to a minimum and be child initiated. When comforting a child or giving reassurance, the member of staff's hands should always be seen and a child should not be positioned close to a member of staff's body which could be regarded as intimate. If physical contact is deemed to be appropriate staff must provide care which is suitable to the age, gender and situation of the child. If a child touches a member of staff in a way that makes him/her feel uncomfortable this can be gently but firmly discouraged in a way which communicates that the touch, rather than the child, is unacceptable.

Medical Procedures (See Supporting Pupils with Medical Conditions Policy)

If it is necessary for a child to receive medicine during the school day parents must fill out a permission form from the school office and discuss their child's needs with a member of staff before the school agrees to administer medicines or medical care.

Any member of staff giving medicine to a pupil should check:

- The pupil's name.
- Written instructions provided by parents or doctor.
- Prescribed dose.
- Expiry date.

Particular attention should be paid to the safe storage, handling and disposal of medicines. The Head Teacher has prime responsibility for the safe management of medicines kept at school. This duty derives from the Control of Substances Hazardous to Health Regulations 2002 (COSHH). School staff are also responsible for making sure that anyone in school is safe. Medicines are generally kept in a secure place (locked away in the medical room), which is not accessible to pupils but when needed arrangements would be put in place to ensure that any medication that a pupil might need in an emergency is readily available.

Sanitary towels

Intimate care for periods should only be given to a child if requested by the child; staff will always work in pairs in order to do this. The school has supplies of sanitary towels which can be supplied to older children if they need to use them. There are sanitary bins in each of the girl's toilets so that they may dispose of them. These bins are emptied regularly as part of a contract with the suppliers. Careful consideration would be taken as to whether to consult with the parents/carers of the child in liaison with the child. The parent and pupil support team are always available to discuss concerns and worries that any child may have related to having periods.

Soiling

Intimate care for soiling should only be given to a child if necessary; staff will always work in pairs in order to do this. The school will contact the parents or other emergency contact giving specific details about the necessity for cleaning the child. The child will be dressed at all times and never left partially clothed.



The Craylands School

Intimate Care policy

When touching a child, staff should always be aware of the possibility of invading a child's privacy and will respect the child's wishes and feelings. If a child needs to be cleaned, staff will make sure that:

- Protective gloves are worn.
- The procedure is discussed in a friendly and reassuring way with the child throughout the process.
- The child is encouraged to care for him/herself as far as possible.
- Physical contact is kept to the minimum possible to carry out the necessary cleaning.
- Privacy is given appropriate to the child's age and the situation.
- All spills of vomit, blood or excrement are wiped up and flushed down the toilet.
- Any soiling that can be, is flushed down the toilet. Soiled clothing is put in a plastic bag, unwashed, and sent home with the child.

Hygiene

All staff must be familiar with normal precautions for avoiding infection, must follow basic hygiene procedures and have access to protective, disposable gloves.

Protection for Staff

Members of staff need to have regard to the danger of allegations being made against them and take precautions to avoid this risk. Whenever possible, staff will work in pairs. These should include:

- Gaining a verbal agreement from another member of staff that the action being taken is necessary.
- Allow the child, wherever possible, to express a preference to choose his/her carer and encourage them to say if they find a carer to be unacceptable.
- Allow the child a choice in the sequence of care.
- Be aware of and responsive to the child's reactions.
- Make parents/carers aware of any support with intimate care either before or after the care has been provided.

Safeguards for Children

There is an obligation on local authorities to ensure that staff who have substantial, unsupervised access to children undergo police checks. All staff at The Craylands School are DBS checked on application and cannot undertake tasks within school until all checks are completed satisfactorily. The aim of the DBS check is to help organisations in the public, private and voluntary sectors by identifying candidates who may be unsuitable to work with children or other vulnerable members of society.

Personal and professional references are also required and unsuitable candidates are not permitted to work within the school.

It is not appropriate for volunteers to carry out intimate care procedures. Students should only do so under the supervision of a trained member of staff, following consultation with the student's college supervisors.



The Craylands School

Intimate Care policy

Monitoring and Review

This policy is monitored by the governing body, and will be reviewed every other year or earlier if necessary.

Date reviewed: February 2023

Next review: February 2024