



The Craylands School

Mobile and Smart Technology Policy

Key Details

Designated Safeguarding Lead (s): (Kylie Cox, Assistant Head)
Named Governor with lead responsibility: (Linda Cowey)

Date written/updated: (September 2021)

Date agreed and ratified by Governing Body: (5th October 2021)

Date of next review: (October 2022)

This policy will be reviewed at least annually. It will also be revised following any concerns and/or updates to national and local guidance or procedures.



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1. Policy aims and scope

- This policy has been written by The Craylands School, involving staff, learners and parents/carers, building on The Education People's mobile and smart technology policy template with specialist advice and input as required, taking into account the DfE statutory guidance '[Keeping Children Safe in Education](#)' 2021, '[Early Years and Foundation Stage](#) 2021 '[Working Together to Safeguard Children](#)' 2018 and the local [Kent Safeguarding Children Multi-agency Partnership](#) (KSCMP) procedures.
- The purpose of this policy is to safeguard and promote the welfare of all members of The Craylands School community when using mobile devices and smart technology.
 - The Craylands School recognises that online safety is an essential part of safeguarding and acknowledges its duty to ensure that all learners and staff are protected from potential harm when using mobile and smart technology.
 - As outlined in our Child Protection Policy, the Designated Safeguarding Lead (DSL), [Kylie Cox, Assistant Head](#), is recognised as having overall responsibility for online safety.
- This policy applies to all access to and use of all mobile and smart technology on site; this includes mobile phones and personal devices such as tablets, e-readers, games consoles and wearable technology, such as 'smart watches and fitness trackers, which facilitate communication or have the capability to record sound or images.
- This policy applies to learners, parents/carers and all staff, including the governing body, leadership team, teachers, support staff, external contractors, visitors, volunteers and other individuals who work for, or provide services on behalf of the setting (collectively referred to as "staff" in this policy).

2. Links with other policies

- This policy links with several other policies, practices and action plans, including but not limited to:
 - Anti-bullying policy
 - Acceptable Use Policies (AUP)
 - Behaviour and discipline policy
 - Cameras and image use policy
 - Child protection policy
 - Code of conduct/staff behaviour policy
 - Confidentiality policy



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- Curriculum policies, such as: Computing, Personal Social and Health Education (PSHE), Citizenship and Relationships and Sex Education (RSE)
- Data security
- Online Safety
- Social media
- Searching, screening and confiscation policy

3. Safe use of mobile and smart technology expectations

- The Craylands School recognises that use of mobile and smart technologies is part of everyday life for many learners, staff and parents/carers.
- Electronic devices of any kind that are brought onto site are the responsibility of the user. All members of the The Craylands School community are advised to:
 - take steps to protect their mobile phones or personal devices from loss, theft or damage; we accept no responsibility for the loss, theft or damage of such items on our premises.
 - use passwords/PIN numbers to ensure that unauthorised access, calls or actions cannot be made on their phones or devices.
- Mobile phones and personal devices are not permitted to be used in specific areas on site, such as changing rooms, toilets and swimming pools. They should not be used in the presence of children unless authorized by a member of SLT in case of an emergency.
- The sending of abusive or inappropriate messages or content via mobile phones or personal devices is forbidden by any member of the community; any breaches will be dealt with in line with our anti-bullying, behaviour and child protection policies.
- All members of the The Craylands School community are advised to ensure that their mobile phones and personal devices do not contain any content which may be offensive, derogatory or illegal, or which would otherwise contravene our behaviour or child protection policies.

4. School/setting-provided mobile phones and devices

- Members of staff will be issued with a work phone number in addition to their work email address, where contact with learners or parents/carers is required.



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- Staff providing formal remote learning will do so using *school* provided equipment in accordance with our *acceptable use policy/remote learning AUP*.
- *School* mobile phones and devices will be suitably protected via a passcode and must only be accessed or used by members of staff.
- *School* mobile phones and devices will always be used in accordance with the acceptable use of technology policy and other relevant policies.
- Where staff are using *school* provided mobile phones *and/or* devices, they will be informed prior to use via our Acceptable Use Policy (AUP) that activity may be monitored for safeguarding reasons and to ensure policy compliance.

5. Staff use of mobile and smart technology

- Members of staff will ensure that use of any mobile and smart technology, including personal phones and mobile devices, will take place in accordance with the law, as well as relevant *school* policy and procedures, such as confidentiality, child protection, data security *staff behaviour/code of conduct* and Acceptable Use Policies.
- Staff will be advised to:
 - Keep mobile phones and personal devices in a safe and secure place during lesson time.
 - Keep personal mobile phones and devices switched off or set to 'silent' mode during lesson times.
 - Ensure that Bluetooth or other forms of communication, such as 'airdrop', are hidden or disabled during lesson times.
 - Not use personal devices during teaching periods unless permission has been given by the *headteacher*, such as in emergency circumstances.
 - Ensure that any content bought onto site via personal mobile phones and devices is compatible with their professional role and our behaviour expectations.
- Members of staff are not permitted to use their own personal phones or devices for contacting learners or parents and carers.
 - Any pre-existing relationships or circumstance, which could compromise staff's ability to comply with this, will be discussed with the DSL *and headteacher*.
- Staff will only use *school* provided equipment (not personal devices):
 - to take photos or videos of learners in line with our image use policy.
 - to work directly with learners during lessons/educational activities.



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- to communicate with parents/carers.
- Where remote learning activities take place, staff will use *school* provided equipment. If this is not available, staff will only use personal devices with prior approval from the *headteacher*, following a formal risk assessment. Staff will follow clear guidance outlined in the *Acceptable Use Policy and/or remote learning AUP*.
- If a member of staff breaches our policy, action will be taken in line with our staff *behaviour policy/code of conduct* and allegations policy.
- If a member of staff is thought to have illegal content saved or stored on a mobile phone or personal device or have committed a criminal offence using a personal device or mobile phone, the police will be contacted and the LADO (Local Authority Designated Officer) will be informed in line with our allegations policy.

6. Learners use of mobile and smart technology

- Learners will be educated regarding the safe and appropriate use of mobile and smart technology, including mobile phones and personal devices, and will be made aware of behaviour expectations and consequences for policy breaches.
- Safe and appropriate use of mobile and smart technology will be taught to learners as part of an embedded and progressive *safeguarding education* approach using age-appropriate sites and resources.
- Mobile phones and/or personal devices *will* not be used on site by learners.
 - Mobile phones will be handed into the school office at the beginning of the day and collected at the end of the day
- The Craylands School expects learners' personal devices and mobile phones to be kept safe and secure when on site. This means:
 - handing into the school office at the start of day and switched off
- If a learner needs to contact their parents or carers whilst on site, they will be allowed to use a *school* phone.
 - Parents are advised to contact their child via the *school* office; exceptions may be permitted on a case-by-case basis, as approved by the *Headteacher*.
- If a learner requires access to a personal device in exceptional circumstances, for example medical assistance and monitoring, this will be discussed with the *headteacher* prior to use being permitted.



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- Any arrangements regarding access to personal devices in exceptional circumstances will be documented and recorded by the *school*.
- Where learners' mobile phones or personal devices are used when learning at home, this will be in accordance with our *Acceptable Use Policy and/or Remote Learning AUP*.
- Any concerns regarding learners use of mobile technology or policy breaches will be dealt with in accordance with our existing policies, including anti-bullying, child protection and behaviour.
 - Staff may confiscate a learner's mobile phone or device if they believe it is being used to contravene our child protection, behaviour or anti-bullying policy.
 - Searches of mobile phone or personal devices will be carried out in accordance with our policy. *Appropriate for schools only and must link to appropriate policy and in line with the DfE 'Searching, Screening and Confiscation' guidance.*
 - Learners' mobile phones or devices may be searched by a member of the leadership team, with the consent of the learner or a parent/carer. Content may be deleted or requested to be deleted if it contravenes our policies. *Appropriate for schools only and must link to appropriate policy and in line with the DfE 'Searching, Screening and Confiscation' guidance.*
 - Mobile phones and devices that have been confiscated will be held in a secure place and released to parents/carers.
 - Appropriate sanctions and/or pastoral/welfare support will be implemented in line with our behaviour policy.
 - Concerns regarding policy breaches by learners will be shared with parents/carers as appropriate.
 - Where there is a concern that a child is at risk of harm, we will contact respond in line with our child protection policy.
 - If there is suspicion that material on a learner's personal device or mobile phone may be illegal, or may provide evidence relating to a criminal offence, the device will be handed over to the police for further investigation.

7. Visitors' use of mobile and smart technology

- Parents/carers and visitors, including volunteers and contractors, are expected to ensure that:
 - *mobile phones and personal devices are not permitted to be used in the sight of children*
 - *are only permitted if supervised by a member of staff*



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- Appropriate signage and information is in place by the signing in desk to inform visitors of our expectations for safe and appropriate use of personal devices and mobile phones.
- Visitors, including volunteers and contractors, who are on site for regular or extended periods of time are expected to use mobile and smart technology in accordance with our acceptable use of technology policy and other associated policies, including child protection.
- If visitors require access to mobile and smart technology, for example when working with learners as part of multi-agency activity, this will be discussed with the *headteacher* prior to use being permitted.
 - Any arrangements regarding agreed visitor access to mobile/smart technology will be documented and recorded by the *school*. This may include undertaking appropriate risk assessments if necessary.
- Members of staff are expected to challenge visitors if they have concerns about their use of mobile and smart technology and will inform the DSL or *headteacher* of any breaches of our policy.

8. Policy monitoring and review

- Technology evolves and changes rapidly. The Craylands School will review this policy at least annually. The policy will be revised following any national or local policy updates, any local concerns and/or any changes to our technical infrastructure.
- We will regularly monitor internet use taking place via our provided devices and systems and evaluate online safety mechanisms to ensure that this policy is consistently applied. Any issues identified will be incorporated into our action planning.
- All members of the community will be made aware of how the *school* will monitor policy compliance: AUP, Staff training, computing lessons

9. Responding to policy breaches

- All members of the community are informed of the need to report policy breaches or concerns in line with existing *school* policies and procedures. This includes: child protection and/or behaviour policy, PSHE lessons, assemblies
- After any investigations are completed, leadership staff will debrief, identify lessons learnt and implement any policy or curriculum changes, as required.
- We require staff, parents/carers and learners to work in partnership with us to resolve issues.



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- All members of the community will respect confidentiality and the need to follow the official procedures for reporting concerns.
- Learners, parents and staff will be informed of our complaints procedure and staff will be made aware of the whistleblowing procedure.
- If we are unsure how to proceed with an incident or concern, the DSL (or a deputy) or *Headteacher* will seek advice from the [Education People's Education Safeguarding Service](#) or other agency in accordance with our child protection policy.